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SHANE OXENHAM
GROUP FINANCIAL CONTROLLER
BECA

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Industry:

Engineering, Management,
and Multidisciplinary
Consulting

Geography:

Headquartered in
Auckland, New Zealand

30 offices across Australasia,
North America, South
America and Europe

Employees:

1,900

Challenge

Headquartered in New Zealand, Beca has many offices across the globe. Through its size and diversity of capabilities, Beca has secured projects in over 60 countries. The growing company needed to find a business performance management solution to increase operational efficiency and to enhance operations.

Prior to partnering with BST Global, Beca operated on a labor-intensive centralized distribution system. The system could not handle multi-company, multi-currency, and was dependent on many paper-driven processes. Determining a project's financial performance required compiling information organization by organization and resolving the inconsistencies across the business.

Beca recognized a need to make things more real-time and empower project managers and business managers with all of the information they needed to perform their jobs as efficiently as possible.

Additionally, Beca's numerous offices operated more-or-less as standalone companies. Sharing information from a common vantage point was virtually impossible.

Solution

The primary reason that Beca selected BST Global solutions was the solid product development path.

“It was moving in exactly the direction we wanted,” said Shane Oxenham, Beca's Group Financial Controller. “We could see the path and knew we would be getting all the functionality and capabilities we wanted. It was something that would easily meet our current needs, and yet grow with us.”

BST Enterprise's multi-company, multi-currency functionality is an important feature that makes it well suited to companies such as Beca that have dispersed offices and operations.



Beca has maximized its use of BST Enterprise by integrating it with other information systems. The company Intranet and in-house CRM solution bring in information via BST Enterprise integration, the HR system updates the BST employee master file every night, critical business triggers and alerts have been automated, and a number of project manager tools have been developed that integrate directly with BST Enterprise.

Results

A major benefit of the BST Global solution for Beca is the ability to deal with information in real time.

“On the day we close our month end, we can fairly well know what our result is for the month. It’s that instant,” Oxenham stated. “The solution has been quite stabilizing and valuable, and our staff is much more in tune with the business than before.”

The Beca Board has been very happy with the solution. They are able to obtain reliable information, quickly. BST Enterprise helps Beca’s technical people to better understand the business and it has given finance and accounting employees more time to take on other responsibilities that enrich the firm’s overall business.

ABOUT BECA

One of the Asia-Pacific’s largest engineering consultancies, Beca also is one of the oldest. Its multi-disciplinary team tackles projects that demand specific expertise as well as those requiring the integration of multiple technical disciplines. The firm’s client base includes government departments, public bodies, commercial and industrial conglomerates, as well as private individuals. Beca’s relationships with many of its clients span more than 30 years.



www.bstglobal.com

US & Canada: +1 (800) 726-3300 or +1 (813) 886-3300

UK: +44 (0) 118 9637500

Australasia: +61 (0) 243 859 660

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